



Hello and Welcome to Baylor Scott & White Preferred.

Scott and White Health Plan (SWHP) and Baylor Scott & White Quality Alliance (BSWQA) have teamed together to form Baylor Scott & White Preferred, an integrated health plan solution.

Baylor Scott & White Preferred providers belong to the BSWQA Accountable Care Organization (ACO) and are contracted with Scott and White Health Plan to provide care for you.

For additional details on how the ACO works and benefits you receive, please visit the ACO Overview in the benefits section of ers.swhp.org.



HOW DOES IT WORK?

Your primary care doctor:

1. leads a care team to help manage your care if you have been diagnosed with a complex illness
2. ensures your preventive services are up-to-date so you stay healthy throughout the year
3. uses electronic health records to help keep you and your care team on the same page in regard to:
 - other specialty doctors you may be seeing
 - your test results — in real time
 - what medicine you're taking
 - identifying any gaps in your care
 - your health history

WHY DO YOU NEED A PRIMARY CARE DOCTOR?

While selecting one is not required, creating a continuing, trusting relationship with a primary care doctor has immense value. They know you and your medical history, allowing them to recognize changes in your health and care for you as an entire person (physical, mental and emotional). Your ACO team can assist with referrals; however, a referral is not necessary to see any network provider you choose.

BENEFITS OF A CONCENTRATED AND CONNECTED NETWORK

Should you need to be seen by a specialist or admitted to a facility, we want you to understand the benefits of the connected, concentrated network of BSW Preferred doctors and facilities:

We know you. Our doctors and facilities are connected by an electronic health record system, giving them secure access to your medical history and status.

We are accountable. Your doctors are held accountable for achieving specific quality, patient satisfaction and cost measures ensuring that you are receiving the most comprehensive, compassionate and cost-effective care possible.

We are protocol-driven. All BSWQA doctors follow certain guidelines, approved by medical associations and proven to be safe and effective, when creating your treatment plan.

We want to save you money. Using BSW Preferred doctors and facilities will save you money on copays and out-of-pocket expenses, as all other providers are considered out-of-network and no benefits for routine services are available.